# Establishing an IT Strategy: Experiences in a German University Medical Center

Prof. Dr. Alfred Winter (IMISE)

Stefan Smers (B1)

Dr. Gert Funkat (B1, IMISE)

B1      Department of Information Management

Institut für Medizinische Informatik, Statistik und Epidemiologie

## Establishing an IT Strategy: Experiences in a German University Medical Center

- Leipzig University Hospital and Medical School: A Typical German University Medical Center

- Experiences in Strategic IT Planning since 1996: Successes and Drawbacks

- Strategic IT Planning:
  Methods & Leipzig Results

& Results



LEIPZIG

imise.

# Leipzig University Hospital and Medical School: a typical German University Medical Center

- 1450  Beds

- 51.790          Inpatients

- 313.000         Outpatients

- 3143  Students

- 7               Departments

- 7               Research Institutes

- 32              Operating Rooms

- 51              Wards

## Experiences in Strategic IT Planning since 1996: Successes and Drawbacks

**Leipzig University**

Experiences in
Strategic
IT-Planning

Strategic
IT-Planning: Methods
& Results

1996 clear awareness:

Systematic HIS development needs Strategic IT Plan

1996 Strategic IT Plan University Hospital

2001 Strategic IT Plan University Hospital

2004 Strategic IT Plan Medical School

2005 Strategic IT Plan University Hospital

2012 - ... working on joint Strategic IT Plan

# Strategic IT Planning:

# Methods[1] & Leipzig Results

1. Strategic Goals of the Hospital and of Information Management

   *Leipzig: Top Goals of University Medical Center:*
   - *Organizational Integration of University, Hospital and Medical School*
   - *Economic strength*
   - *Excellent Quality of Care, Research and Education*
   - *…*

2. Description of the Current State of the Hospital Information System

   *Leipzig: 3LGM²-Model* 

[1] Winter A, Haux R, Ammenwerth E, Brigl B, Hellrung N, Jahn F. Health Information Systems - Architectures and Strategies. London: Springer; 2011.

3. Analysis and Assessment of the Current State of the Hospital Information System

*Leipzig: 13 Workshops with different participants:*
- *General: (I ... edical School)*
- *IT-Governa ...*
- *Patient Care*
- *Research Data Management*
- *... ent (IT ...*
- *... ent*
- *Application Management*
- *Education*
- *Medical Devices*
- *Public Relations*

just 2 cards
per participant

Shall be realized within 1 year

(just 1 issue!)

Shall be realized within 4 years

(just 1 issue!)

4. Description of the Planned State of the Hospital Information System

*Leipzig: Some principles:*

– *Data Privacy*

– *Physical Infrastructure:*

- *Server Virtualization & Centralization*

- *Additional Storage as a Service, pay per Byte*

- *Network-Virtualization to Help Integration of Research facilities*

- *High Security Network for Patient Care*

– *Logical Infrastructure (Applications)*

- *SAP Software: ERP- and EHR-System*

– *Software development if necessary*

– *...*

AW1     noch LIMA einbauen
        Alfred Winter, 2013/03/06

## *Leipzig*: *Top Projects*

- *eLearning Platforms*
- *eOrdering*
- *Inhouse Social Network platform*
- *Extension of WLAN*
- *Virtual Multi-Client Network Services*
- *Bring Your Own Device (BYOD)*
- *Centralized Image Management (one PACS for all)*
- *CPOE (incl. decision support)*
- *Medical Report Writing*
- *Presentation of scanned medical documents*
- *Digital Signatures*

Migration Path from the Current to the Planned State (continued)

- *Coaching instead of Instruction Courses*
- *Research Data Management (RDM)*
  - *infrastructure (research data mart, data ware house, pseudonymisation)*
  - *RDM group in IT-department*
- *ITSM and Service Catalogue*
- *Process Analyzing Group in IT-department*
- *Integrating Medical Devices into Hospital IT*
- *Integrating Phone into Hospital IT*
- *Mobile Devices for Patient Care and Facility Management.*

Leipzig University

Experiences in
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Strategic
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Experiences in

Strategic

IT-Planning

Strategic

IT-Planning: Methods

& Results

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# Health for All – Nationally and Internationally by Medical Informatics

Leipzig University

Experiences in Strategic IT-Planning

Strategic IT-Planning: Methods & Results



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